

# GR Digital - REH Service Form

## FY2019

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Question	Response
Before we begin	
Your information	
Department name	Signal and Lighting
First name	Penny
Last name	Doe
Email	bglover@grcity.us
What's the name of the service you'll assess?	Replacement and Repair of City street Light (Seattle)
Describe the service	Signals and Lighting is proposing to implement a preventative maintenance program to ensure adequate and timely replacement of street lights in all sections of the city.
Which of the following describe this service? (select all that apply)	Policy ,Initiative
Set the outcomes	
What are the top racial equity community outcomes for this service?	Signals and Lighting is proposing to implement a preventative maintenance program to ensure adequate and timely replacement of street lights in all sections of the city. This preventative maintenance program replaces the complaint-based system of replacing streetlights. By implementing a preventative maintenance program, the City eliminates the need for residents and customers to contact the department for lighting repair. This preventative maintenance program will provide equity in all sectors of the city as it relates to appropriate and safe neighborhoods.
Which racial equity opportunity area(s) does the service primarily impact? (select all that apply)	Environment,Criminal Justice,Health
Which impacts does this service have an effect on? (select all that apply)	Construction equity,Inclusive outreach and public engagement,Social equity,Workforce equity,Youth initiatives
How does this service impact construction equity?	Add info as to how this will impact construction equity - contractor hiring, sub-contractors, small business, minority owned businesses

Question	Response
How does this service impact inclusive outreach and public engagement?	Add info as to how this will impact - working with neighborhoods to provide safe street through lighting that is stable, work to ensure more messaging when issues exist
How does this service impact social equity?	Add info as to how this will impact - make our neighborhoods safe through lighting
How does this service impact workforce equity?	Add info as to how this will impact - ensure City staff have capacity, support and equipment to do what they need to complete and support this plan
How does this service impact youth initiatives?	Add info as to how this will impact - possible internship of the trades to enhance grow your own initiatives and future city employees
Involve stakeholders and analyze data	
Does the service impact specific neighborhoods?	Yes
Which neighborhoods are impacted?	Alger Heights, Garfield Park, Roosevelt Park
Alger Heights racial demographics	
White	70.5
Black or African American	17.1
American Indian and Alaska Native	0.2
Asian	1.3
Native Hawaiian and Other Pacific Islander	0.1
Other Race	0.1
Two or more races	3.0
Hispanic or Latino	9.2
Baxter racial demographics	
White	
Black or African American	
American Indian and Alaska Native	
Asian	
Native Hawaiian and Other Pacific Islander	
Other Race	
Two or more races	
Hispanic or Latino	
Belknap Lookout racial demographics	
White	
Black or African American	
American Indian and Alaska Native	

Question	Response
Asian	
Native Hawaiian and Other Pacific Islander	
Other Race	
Two or more races	
Hispanic or Latino	
Black Hills racial demographics	
White	
Black or African American	
American Indian and Alaska Native	
Asian	
Native Hawaiian and Other Pacific Islander	
Other Race	
Two or more races	
Hispanic or Latino	
Creston racial demographics	
White	
Black or African American	
American Indian and Alaska Native	
Asian	
Native Hawaiian and Other Pacific Islander	
Other Race	
Two or more races	
Hispanic or Latino	
Downtown racial demographics	
White	
Black or African American	
American Indian and Alaska Native	
Asian	
Native Hawaiian and Other Pacific Islander	
Other Race	
Two or more races	
Hispanic or Latino	
East Hills racial demographics	
White	
Black or African American	

Question	Response
American Indian and Alaska Native	
Asian	
Native Hawaiian and Other Pacific Islander	
Other Race	
Two or more races	
Hispanic or Latino	
Eastern-Burton racial demographics	
White	
Black or African American	
American Indian and Alaska Native	
Asian	
Native Hawaiian and Other Pacific Islander	
Other Race	
Two or more races	
Hispanic or Latino	
Eastgate racial demographics	
White	
Black or African American	
American Indian and Alaska Native	
Asian	
Native Hawaiian and Other Pacific Islander	
Other Race	
Two or more races	
Hispanic or Latino	
Easttown racial demographics	
White	
Black or African American	
American Indian and Alaska Native	
Asian	
Native Hawaiian and Other Pacific Islander	
Other Race	
Two or more races	
Hispanic or Latino	
Fulton Heights racial demographics	

Question	Response
White	
Black or African American	
American Indian and Alaska Native	
Asian	
Native Hawaiian and Other Pacific Islander	
Other Race	
Two or more races	
Hispanic or Latino	
Garfield Park racial demographics	
White	27.0
Black or African American	23.2
American Indian and Alaska Native	0.3
Asian	1.2
Native Hawaiian and Other Pacific Islander	0.1
Other Race	0.2
Two or more races	2.2
Hispanic or Latino	44.7
Grandville racial demographics	
White	
Black or African American	
American Indian and Alaska Native	
Asian	
Native Hawaiian and Other Pacific Islander	
Other Race	
Two or more races	
Hispanic or Latino	
Heritage Hill racial demographics	
White	
Black or African American	
American Indian and Alaska Native	
Asian	
Native Hawaiian and Other Pacific Islander	
Other Race	
Two or more races	

Question	Response
Hispanic or Latino	
Highland Park racial demographics	
White	
Black or African American	
American Indian and Alaska Native	
Asian	
Native Hawaiian and Other Pacific Islander	
Other Race	
Two or more races	
Hispanic or Latino	
John Ball Park racial demographics	
White	
Black or African American	
American Indian and Alaska Native	
Asian	
Native Hawaiian and Other Pacific Islander	
Other Race	
Two or more races	
Hispanic or Latino	
ken-O-Sha Park racial demographics	
White	
Black or African American	
American Indian and Alaska Native	
Asian	
Native Hawaiian and Other Pacific Islander	
Other Race	
Two or more races	
Hispanic or Latino	
Lake Eastbrook racial demographics	
White	
Black or African American	
American Indian and Alaska Native	
Asian	
Native Hawaiian and Other Pacific Islander	

Question	Response
Other Race	
Two or more races	
Hispanic or Latino	
Leffingwell-Twin Lakes racial demographics	
White	
Black or African American	
American Indian and Alaska Native	
Asian	
Native Hawaiian and Other Pacific Islander	
Other Race	
Two or more races	
Hispanic or Latino	
Michigan Oaks racial demographics	
White	
Black or African American	
American Indian and Alaska Native	
Asian	
Native Hawaiian and Other Pacific Islander	
Other Race	
Two or more races	
Hispanic or Latino	
Midtown racial demographics	
White	
Black or African American	
American Indian and Alaska Native	
Asian	
Native Hawaiian and Other Pacific Islander	
Other Race	
Two or more races	
Hispanic or Latino	
Millbank racial demographics	
White	
Black or African American	
American Indian and Alaska Native	
Asian	

Question	Response
Native Hawaiian and Other Pacific Islander	
Other Race	
Two or more races	
Hispanic or Latino	
North End racial demographics	
White	
Black or African American	
American Indian and Alaska Native	
Asian	
Native Hawaiian and Other Pacific Islander	
Other Race	
Two or more races	
Hispanic or Latino	
North Park racial demographics	
White	
Black or African American	
American Indian and Alaska Native	
Asian	
Native Hawaiian and Other Pacific Islander	
Other Race	
Two or more races	
Hispanic or Latino	
Northeast racial demographics	
White	
Black or African American	
American Indian and Alaska Native	
Asian	
Native Hawaiian and Other Pacific Islander	
Other Race	
Two or more races	
Hispanic or Latino	
Oldtown-Heartside racial demographics	
White	
Black or African American	

Question	Response
American Indian and Alaska Native	
Asian	
Native Hawaiian and Other Pacific Islander	
Other Race	
Two or more races	
Hispanic or Latino	
Ottawa Hills racial demographics	
White	
Black or African American	
American Indian and Alaska Native	
Asian	
Native Hawaiian and Other Pacific Islander	
Other Race	
Two or more races	
Hispanic or Latino	
Richmond-Oakleigh racial demographics	
White	
Black or African American	
American Indian and Alaska Native	
Asian	
Native Hawaiian and Other Pacific Islander	
Other Race	
Two or more races	
Hispanic or Latino	
Ridgemoor Park racial demographics	
White	
Black or African American	
American Indian and Alaska Native	
Asian	
Native Hawaiian and Other Pacific Islander	
Other Race	
Two or more races	
Hispanic or Latino	
Roosevelt Park racial demographics	

Question	Response
White	14.6
Black or African American	15.7
American Indian and Alaska Native	0.2
Asian	1.2
Native Hawaiian and Other Pacific Islander	0.0
Other Race	0.0
Two or more races	2.4
Hispanic or Latino	67.6
Shangrai-La racial demographics	
White	
Black or African American	
American Indian and Alaska Native	
Asian	
Native Hawaiian and Other Pacific Islander	
Other Race	
Two or more races	
Hispanic or Latino	
Shawmut Hills racial demographics	
White	
Black or African American	
American Indian and Alaska Native	
Asian	
Native Hawaiian and Other Pacific Islander	
Other Race	
Two or more races	
Hispanic or Latino	
Shawnee Park racial demographics	
White	
Black or African American	
American Indian and Alaska Native	
Asian	
Native Hawaiian and Other Pacific Islander	
Other Race	
Two or more races	

Question	Response
Hispanic or Latino	
Southeast Community racial demographics	
White	
Black or African American	
American Indian and Alaska Native	
Asian	
Native Hawaiian and Other Pacific Islander	
Other Race	
Two or more races	
Hispanic or Latino	
Southeast End racial demographics	
White	
Black or African American	
American Indian and Alaska Native	
Asian	
Native Hawaiian and Other Pacific Islander	
Other Race	
Two or more races	
Hispanic or Latino	
Southwest racial demographics	
White	
Black or African American	
American Indian and Alaska Native	
Asian	
Native Hawaiian and Other Pacific Islander	
Other Race	
Two or more races	
Hispanic or Latino	
West Grand racial demographics	
White	
Black or African American	
American Indian and Alaska Native	
Asian	
Native Hawaiian and Other Pacific Islander	

Question	Response
Other Race	
Two or more races	
Hispanic or Latino	
Involve stakeholders and analyze data continued	
What have you done to involve community members and stakeholders?	Community meetings held in all 3 wards and an additional community meeting held in Spanish at the Hispanic Center of Western Michigan Community survey completed through 311
Think about the data and your conversations with stakeholders. What are the existing racial inequities for this service?	Because the current system of light replacement is a complaint-based system, many residents were not aware of how to access the system. This was seen specifically in the following neighborhoods (based on the survey results).
What are the known/suspected root causes or could be the causes or factors creating these racial inequities?	Lack of understanding on how to access current systems has caused inequities.
Benefits and burdens	
	By the city proactively designing a preventative maintenance program, all sectors of the city will receive equitable service in ensuring that the street lights are maintained.
Advance opportunity or minimize harm	
What are the service program strategies?	Utilize a preventative maintenance strategy to minimize harm to neighborhoods
What are your policy strategies?	Review other complaint-based policies to determine impact based on race
What are your partnership strategies?	Continue partnership with communities by following up and continuing survey options
Evaluate, raise racial awareness and be accountable	
	The program will be evaluated by monitoring the number and locations of complaints received through the 311 data monitoring system. The Traffic Safety Manager will be responsible for reporting to the City Manager and City Commission on the success and challenges of the program.
What is unresolved? What resources/partnerships do you still need to make changes to?	Nothing known was left unresolved.
Next steps: report back	

Question	Response
I will share report responses with department leadership and the REH team	I agree
All set!	